

# Edgefield County Water & Sewer Authority

## Water User Agreement

This agreement, between the Edgefield County Water & Sewer Authority, a non-profit corporation, organized and existing under and by virtue of the laws of the State of South Carolina, hereinafter called the Authority and a member of the District, hereinafter called the Member.

### WITNESS:

WHEREAS, the Member desires to purchase farmstead and domestic water from the Authority, and enter into a water users agreement as required by the By-Laws of the Authority.

NOW, THEREFORE, in consideration of the mutual covenants, promises and agreements herein contained, it is hereby understood and agreed:

The Authority shall furnish, subject to the limitations hereinafter provided for, such quantity of water for domestic and farmstead purposes as the Member may desire in connection with his occupancy of his property.

The Member shall install and maintain at his own expense a service line which shall begin at back side of right-of-way and extend to the dwelling and other portion of his premises.

The Member's service line shall connect with the distribution system of the Authority at the nearest place of desired use by the Member, provided the Authority has determined in advance that the Authority water system is on sufficient capacity to permit delivery of water at that point.

The Member shall pay for such water at such rates, times and place as shall be determined by the Board of Directors. ***Billing begins the day meter is set.***

The Member agrees that he will make no physical connection between any private water system and the water system of the Authority. The Authority may at any reasonable time make inspections to enforce this provision. Violation of this provision shall be grounds for disconnection of the service.

The Authority shall purchase and install a cutoff valve and water meter on each service. Such cutoff valve and water meter shall be installed on Authority's distribution system. The Authority shall have exclusive right to use such cutoff valve and water meter and to turn it on and off.

The Authority shall have final jurisdiction in any question of location of any service line connection to its distribution system; shall determine the allocation of water to Members in the event of a water shortage; may shut off the water to a Member who allows a connection or extension to be made to his service line for the purpose of supplying water to another user.

Listed below are the Edgefield County Water & Sewer Authority's monthly billing regulations and penalties.

- A. Water meters are to be read each month as close to the same date as possible
- B. Water/Sewer bills will be mailed the last working day of each month.
- C. Full payment of water/sewer bills are due by the 20<sup>th</sup> of each month
- D. Full payment for water/sewer bills are to be received in Administrative Office by 5:00 P.M. on the 20<sup>th</sup>.
- E. If full payment is not received in Administrative Office by 5:00 P.M. on the 20<sup>th</sup>, a late penalty of \$5.00 or 5%, whichever is greater, will be added to the original amount due.

- F. If full payment for water/sewer is not received in Administrative Office by 5:00 P.M. on the 20<sup>th</sup>, water service will be subject to be disconnected *without further notice*.
- G. Once water service has been disconnected, a \$25 reconnect fee will be added to the outstanding balance and total amount must be paid in full before water service can be restored during normal business hours.
- H. For water service to be restored after hours from 5:00 P.M. to 9:00 P.M. Monday – Friday and on weekends a reconnect fee of \$50 plus outstanding balance must be paid in full.
- I. ***Meter Reader will not be sent out to restore water service after 9:00 P.M.***
- J. In the event of a hardship case which prevents customer from paying water/sewer bill by the 20<sup>th</sup>, a waiver may be granted by the Administrator, General Manager, or Business Manager, provided customer furnishes Authority with written documentation explaining hardship.
- K. If a check is returned, the customer’s account is adjusted and a returned check fee of \$30 is added. A letter is sent by the Authority to the customer informing them that their check has returned unpaid by their bank, and the reason for the return, such as non-sufficient funds, account closed, etc. The letter states the date that the check needs to be paid as well as the amount of the check with the returned check fee. Customer is given seven (7) days from the date of the letter to pay the check and returned check fee in full. If check and check fee are not paid, ***the customer’s service will be disconnected***.
- L. Each meter on a user’s premises will be billed separately. No combined billings will be made.
- M. All fees are determined by the Board of Directors
- N. The security deposit for water / sewer will be retained as long as the Authority’s Board of Directors so directs. Should a user’s water / sewer service be permanently discontinued, the deposit will be applied to any unpaid balance due and any remaining deposit will be returned to the user with no accrued interest.
- O. The Edgefield County Water and Sewer Authority is ***not*** responsible for Installing or maintaining a pressure regulator on individual services. The customer is responsible for installing any pressure regulator on his (her) service line.
- P. All written complaints should be directed to:  
Edgefield County Water and Sewer Authority  
P.O. Box 416  
Edgefield, S.C. 29824
- Q. Upon request, Customer may obtain a complete copy of Edgefield County Water & Sewer Authority’s User Rules and Regulations or online at [www.ecwsa.com](http://www.ecwsa.com)

---

Customer Signature

---

Date

---

Edgefield County Water & Sewer Authority

---

Date