

As part of ECWSA's efforts to comply with the EPA's new lead and copper rules, you probably received a survey in the last few months asking about your service line (meter to the house) and if you knew the type of material that was installed (plastic, PVC, Copper, etc). If you did not know, or did not get a survey, that's ok! All customers whose service line material is unknown (utility side or customer side) will receive a letter in October that EPA & SC DES (formerly SC DHEC) require us to send to you.

Don't be alarmed by this letter. ECWSA does routine lead and copper sampling and has not detected any lead levels above EPA exceedance levels. In our excavations and repair work over the last 20 years, we have not uncovered any complete lead service lines, only a handful of lead connectors installed prior to the 1960's. Since the 1970's, the Authority has used polyethylene (PE) service line tubing as our standard. Also, if your house was constructed after 1986, all plumbing should be lead free.

After the issuance of this letter in October 2024, the Authority will begin a process of visually verifying the "unknown" service line materials on either side of the water meter box. This is also part of the federally mandated process of completing the service line inventory. This verification process will take place over several years as funding allows.

We appreciate your understanding during this process. ECWSA has spent many hours compiling the inventory to date, and we appreciate all of our customers help in returning surveys to us! If you have any questions about lead and copper, please be sure to visit <https://des.sc.gov/programs/bureau-water/drinking-water/lead-drinking-water> for more information or send us a message through our website at <https://ecwsa.com/contact-us> . Thanks for being a loyal customer,

ECWSA